

2012 Regional Technical Assistance Presentation Slides



Thursday, August 9, 2012

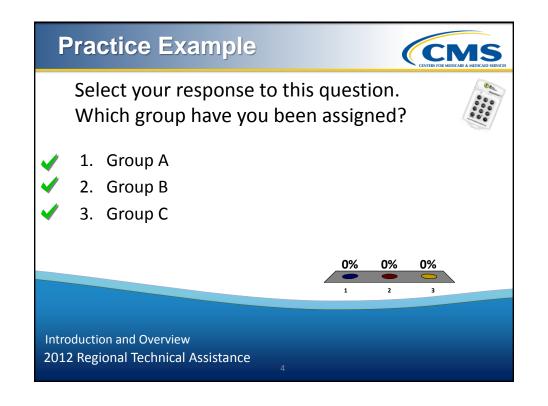
Payment



Payment 2012 Regional Technical Assistance Baltimore, MD August 9, 2012



Housekeeping Materials Cell Phones Restrooms Question & Answer Introduction and Overview 2012 Regional Technical Assistance



Agenda



- Introduction/Overview
- Payment Updates and Resources
- Report Reconciliation Boot Camp
- Break
- Report Reconciliation Boot Camp (continued)
- Question & Answer Session
- Break for Lunch

Introduction and Overview 2012 Regional Technical Assistance

Purpose



 Describe payment updates and resources and provide an opportunity to apply payment calculations and reconcile reports.

Introduction and Overview 2012 Regional Technical Assistance

Audience



- Medicare Advantage (MA) Organizations
- Medicare Advantage—Prescription Drug (MA-PD)
 Plans
- Third Party Submitters
- Industry Associations
- Stand-alone Prescription Drug Plans (PDPs)

Introduction and Overview 2012 Regional Technical Assistance

Learning Objectives



- Define common terms.
- Describe payment updates.
- Identify payment resources.
- Apply payment calculations and reconcile plan payments using various payment reports.

Introduction and Overview 2012 Regional Technical Assistance

Key Terms



Term	Description
MARx	Medicare Advantage Prescription Drug System
HPMS	Health Plan Management System
PWS	Premium Withhold System
APPS	Automated Plan Payment System

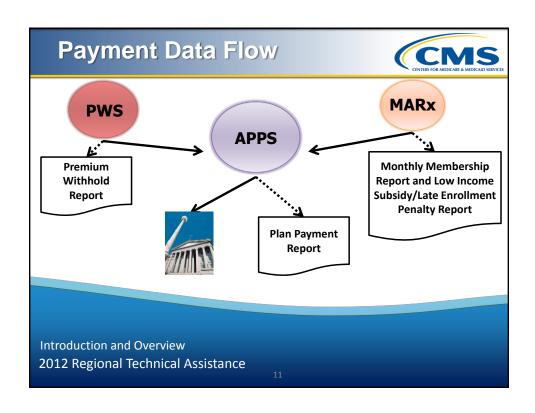
Introduction and Overview
2012 Regional Technical Assistance

Reports Overview



- Contract-level Reports
 - Plan Payment Report (PPR) Data File
- Beneficiary-level Reports
 - Monthly Membership Report (MMR) Detail
 - Monthly Premium Withholding Report Data File (MPWRD)
 - Low Income Subsidy/Late Enrollment Penalty (LIS/LEP)

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HPMS Help Desk	HPMS@cms.hhs.gov
MAPD Helpdesk	www.cms.gov/mapdhelpdesk/
	mapdhelp@cms.hhs.gov
Technical Assistance Registration Service Center (TARSC)	www.tarsc.info
FAQ Payment & Premium Portal (PWSOPS)	www.pwsops.com
Customer Service and Support Center (CSSC)	www.csscoperations.com

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Payment Updates and Resources



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A. Reddix & Associates

Purpose



• Describe updates, tips for achieving success with payment, and payment resources.

Payment Updates and Resources 2012 Regional Technical Assistance

Learning Objectives



- · Review updates.
- Discuss tips to achieve success with payment.
- Describe DPO's responsibilities.
- Identify three (3) available resources.

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Automated Assignment of Segment ID Update



- November Software Release
- For segmented MA plans
- Maps between Segment ID and State County Code (SCC) in a plan's service area
- SCC can belong to only one segment
- Enables MARx to automate Segment ID based on residence SCC of beneficiary

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Financial Alignment Demonstrations Update



- Not a bid-based payment
- No rebate
- Will be risk adjusted for Parts C and D
- · Payment guidance forthcoming

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Achieving Success



- HPMS Memos
- Guidance
- Requirements
- MAPD Helpdesk website (www.cms.gov/mapdhelpdesk)
- Plan Communications User's Guide (PCUG)

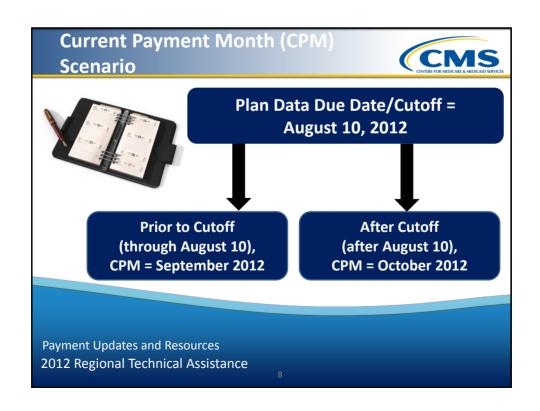
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CCM versus CPM



Term	Definition
Current Calendar	Represents the calendar month and year when a
Month (CCM)	transaction is submitted. For batch transactions, the current month is derived from the batch file transmission date; for User Interface transactions, the current month is derived from the system data at the time of transaction submission.
Current Payment	The month for which Plans receive payment from CMS,
Month (CPM)	not the current calendar month.
	CPM is what is used when discussing payment and effective dates for premium withhold.

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Submitting 75 and 78 Transactions



Transaction 75 is a Premium Payment Option Update/Change.

 The Effective Date on a Transaction Type 75 must be within the CPM to CPM + 2 months range.

Transaction 78 is a Part C Premium Change.

 The Effective Date on a Transaction Type 78 must be within the CPM – 3 months to CPM + 2 months range.

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Scenario



Which of the following would be a correct effective date for premium withhold on Transaction 75 if the CPM is August 2012?

- 1. July 2012
- → 2. October 2012
 - 3. November 2012

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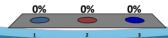
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Scenario



Which of the following would be a correct effective date for premium change on Transaction 78 if the CPM is August 2012?

- →1. May 2012
 - 2. November 2012
 - 3. December 2012



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Transaction Reply Codes (TRCs)



- Communicate status of transactions by:
 - Plan
 - CMS
 - Other agencies
 - Systems
- Transaction types include:
 - Accepted
 - Rejected
 - Maintenance
 - Informational

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1.

TRC 185 for Withhold Acceptance



- TRC 185 Withholding Agency Accepted Transaction applies to both withholding agencies (SSA and RRB).
 - The TRC 185 is sent to the Plan when RRB or SSA acknowledges that they have accepted and processed the beneficiary data from a Transaction 75.
 - RRB only sends acceptance responses once a month.
 - RRB has up to 30 days to send response to plans.

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4.

Terminated/Non-Renewing Plans



- Final reconciliation must be completed for Part C, Part D, and the Coverage Gap Discount before final payment adjustments for the final year of the contract are calculated.
- CMS will determine if CMS owes the Plan money or the Plan owes CMS money.
- Final Monthly Membership Report and Premium Withholding Reports are mailed to plans.

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Division of Payment Operations



- Develops the payment and premium withhold guidelines, and validates payments to plans for the Parts C and D programs.
- Monitors plans to improve the quality of data in order to provide accurate payment.
- Incorporates system releases into Plan Communications User Guide (PCUG).
- Approves External Points of Contact (EPOC) for the MARx User Interface.

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Contacts



Region	Contact	Phone Number	Email Address
Boston/Kansas City	Terry Williams	(410) 786-0705	Terry.Williams@cms.hhs.gov
New York/PACE/ Demonstrations	William Bucksten	(410) 786-7477	William.Bucksten@cms.hhs.gov
Philadelphia	James Krall	(410) 786-6999	James.Krall@cms.hhs.gov
Atlanta	Louise Matthews	(410) 786-6903	Louise.Matthews@cms.hhs.gov
Chicago	Janice Bailey	(410) 786-7603	Janice.Bailey@cms.hhs.gov
Dallas	Michelle Page	(410) 786-6937	Michelle.Page@cms.hhs.gov
Denver/San Francisco	Kim Miegel	(410) 786-3311	Kim.Miegel@cms.hhs.gov
Seattle	Shawanda Perkins	(410) 786-7412	Shawanda.Perkins@cms.hhs.gov

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Questions/Issues Addressed



Topics/Issues	Examples of Topic
Monthly payment reports	MMR, MPWR, and LIS/LEP Report
Premium withhold	SSA, RRB, and Direct Bill
Plan payments	Calculation, Delivery Discrepancies, Rules, Operations, and Interim payments
Final reconciliation	Terminated and Non-renewed plans
Automated Plan Payment System (APPS)	PPR and APPS Reports
Resources	Plan Payment Letters and Plan Communications Users Guide (PCUG)

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MAPD Helpdesk



- Receives, analyzes, and triages requests for assistance from Plans
- 1st level triage primarily relates to issues to system access issues
- 2nd level triage involves detailed research on enrollment and payment system issues
 - Data analysis
 - Referrals to CMS specialists and other CMS contractors as needed

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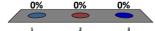
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Scenario

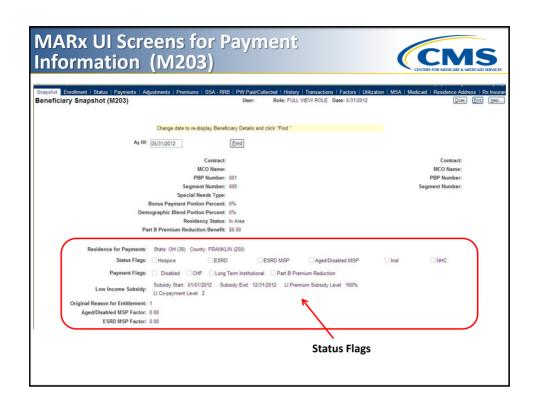


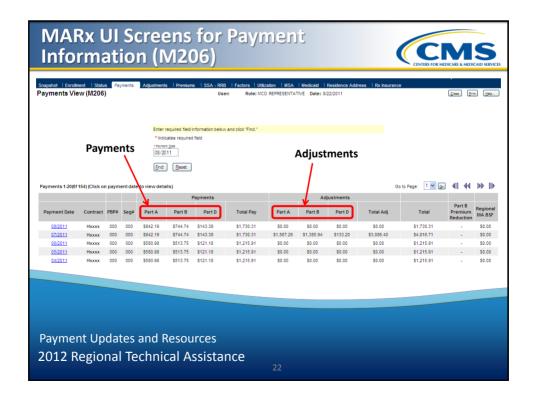
What types of question should <u>NOT</u> go to the MAPD Helpdesk?

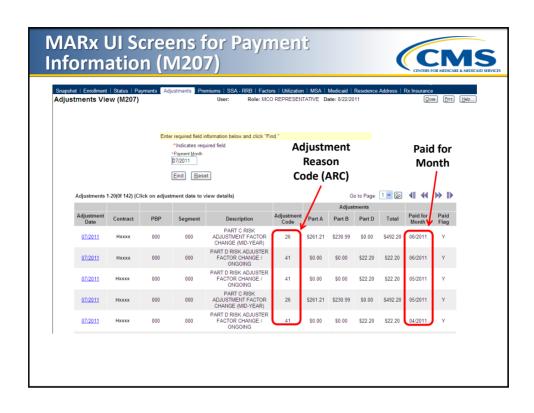
- →1. Risk scores/risk adjustment payment issues
 - Out of Area/State County Code issues
 - 3. Premium withhold issues

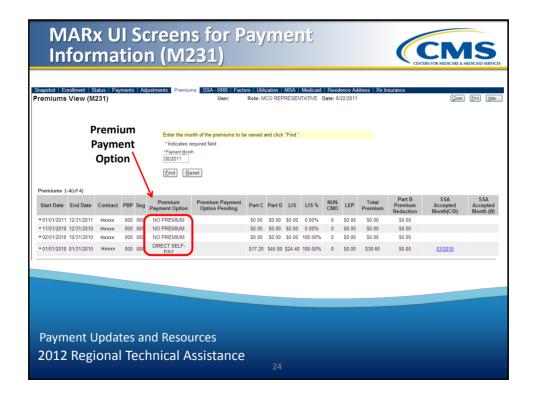


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Summary



- Reviewed updates.
- Discussed tips to achieve success with payment.
- Described DPO's responsibilities.
- Identified three (3) available resources.

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2012 Regional Technical Assistance



Payment

Report Reconciliation Boot Camp



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Associates

Purpose



 This module provides a brief overview of the key elements on the monthly payment reports (i.e., PPR, MPWR, MMR, and LIS/LEP Report), addresses payment calculation and report reconciliation through exercises, and discusses special topics that impact payment.

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Learning Objectives



- Identify information on the Monthly Membership Report (MMR), Monthly Premium Withholding Report (MPWR), and Low Income Subsidy (LIS)/Late Enrollment Penalty (LEP) Report that can be reconciled with the Plan Payment Report (PPR).
- Apply payment calculations for Part A, Part B, and Part D.
- · Reconcile monthly payment reports.
- Describe special topics that can impact payment.

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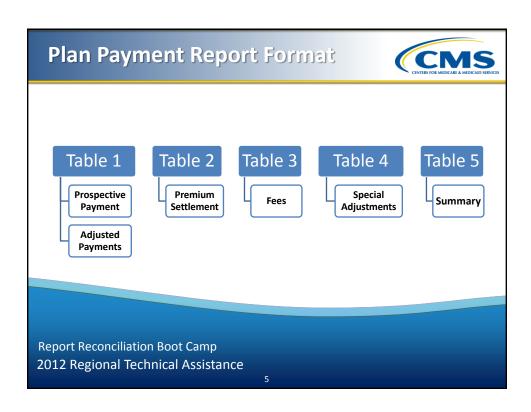
Consolidated Payment



The consolidated payment includes the following payment and adjustment amounts:

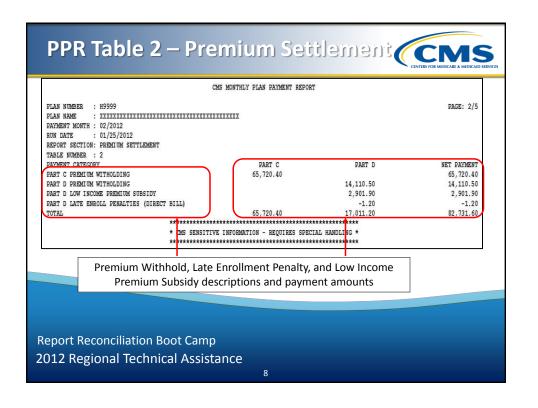
- Capitated Payment
- Premiums
- Fees
- Special Adjustments

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PPR Table 1 - Capitated Payment **CMS Section Within Table** Description **Prospective Payments** • Provides base payment Adjusted Payments: • Provides adjustments to prior months affecting Parts A, Prior months affecting B, and D payments Provides number of months or enrollees affected by A/B & D payments Prior months affecting payment • Explains adjustment with Adjustment Reason Codes A/B payments Prior Months affecting D (ARCs) payments Summarizes MARx/MMR adjustment records **Coverage Gap Discounts** Provides summary of prospective and adjusted CGD amounts included in the Part D payments in Table 1. These payments are based upon estimates using Bid data. Also reported on MMR on beneficiary level. **Report Reconciliation Boot Camp** 2012 Regional Technical Assistance

PLAN :	NUMBER : H9999		MS MONTHLY PLAN PAYMEN		Prospective pay are displayed h	
RUN D	NT MONTH : 02/2012 ATE : 01/25/2012 T SECTION: CAPITATED PAYMENT	- CURRENT ACTIV				
ARC	PAYMENT TYPE PROSPECTIVE PART A PAYMENT PROSPECTIVE PART B PAYMENT	4,339 4,339	PART A 1,736,181.09	PART B 1,591,270.07	PART D	NET PAYMENT 1,736,181.09 1,591,270.07
	PROSPECTIVE PART D PAYMENT	4,336		2,002,210101	270,961.16	270,961.16
(01)	DEATH OF BENEFICIARY	13	-15,444.77	-15,883.89	-1,367.53	-32,696.19
(02)	RETROACTIVE ENROLLMENT	149	50,768.14	47,504.32	7,916.85	106,189.31
(03)	RETROACTIVE DISENROLLMENT	361	-144,524.67	-134,366.75	-27,862.87	-306,754.29
(06)	CORRECT PART A ENT RETRO HOSPICE STATUS	0 27	0.00	0.00 -22.658.93	0.00	0.00 -47.981.78
(08)	RETRO ESRD STATUS	0	0.00	-22,658.93	0.00	0.00
(09)	RETRO INST STATUS	0	0.00	0.00	0.00	0.00
(10)	RETRO MEDICAID STATUS	0	0.00	0.00	0.00	0.00
(11)	RETRO STATE COUNTY CHANGE	2	39.58	35.74	0.00	75.32
(12)	DATE OF DEATH CORRECTION		58.47	-5,113.01	-425.49	-11,196.97
(13) (14)	DATE OF BIRTH CORRECTION	Type of	0.00	0.00	0.00	0.00
(18)	SEX CODE CORRECTION PART C RATE CHANGE	1	0.00	0.00	0.00	0.00
(19)	CORRECT PART B ENT	paymen	t and	0.00	0.00	0.00
(20)	RETRO WORKING AGED STATUS	1	0.00	0.00	0.00	0.00
(21)	RETRO NHC STATUS	₹adjustm	ents 0.00	0.00	0.00	0.00
(22)	DISENROLL FOR PRIOR ESRD	1	0.00	0.00	0.00	0.00
(23)	DEMO FACTOR ADJUSTMENT	are disp	aved 0.00	0.00	0.00	0.00
(25) (26)	RETRO RA RECON ANNUAL RETRO RA RECON MID-YEAR	1.	0.00	0.00	0.00	0.00
(27)	RETRO CHF	here	0.00	0.00	0.00	0.00
(31)	RETRO LIS STATUS		0.00	0.00	524.06	524.06
(36)	PART D RATE CHANGE	0	0.00	0.00	0.00	0.00
(37)	PART D RA RECON ANNUAL	0	0.00	0.00	0.00	0.00
(38)	RETRO SEGMENT ID CHANGE	0	0.00	0.00	0.00	0.00
(41)	PART D RA RECON MID-YEAR	0	0.00	0.00	0.00	0.00
(42) (44)	RETRO MSP FACTOR CHG RETRO CORRECT FAILD PAY	9	22,518.27	19,939.94	0.00	42,458.21
(50)	BENE MERGE ADJUSTMNT	0	0.00	0.00	0.00	0.00
(94)	PMT ADJ DUE TO CLEANUP	0	0.00	0.00	0.00	0.00
TOTAL		13,582	1,617,556.32	1,480,727.49	249,746.18	3,349,029.99
	E TOTAL PART D INCLUDES COVER		r of:			
	OSPECTIVE = JUSTMENT =	9,892.53				
AD	TOTAL -	-1,362.66		CCDI	rocpostive and	Adjustments
Cs wil	Il appear next to	CMS SENSIT	IVE INFORMATION - REQU		Prospective and nts included in	•
		********	********	amou	nts included in	the overall Pa
tyne	of payment	-			spective Payme	



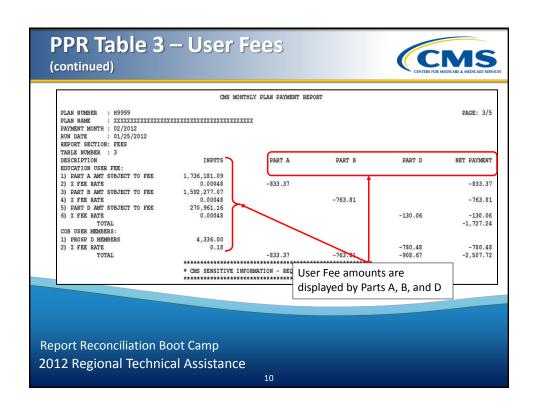
PPR Table 3 – User Fees



Plan-Level Adjustment Type	Description
Education User Fees	Different rates by Plan type Applied first nine months of year Fee based on prospective payment Parts C and D
Coordination of Benefits (COB) User Fees	•Rates •Applied first nine months of year •Based on enrollment count •Part D

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PPR Table 4 - Special Adjustment

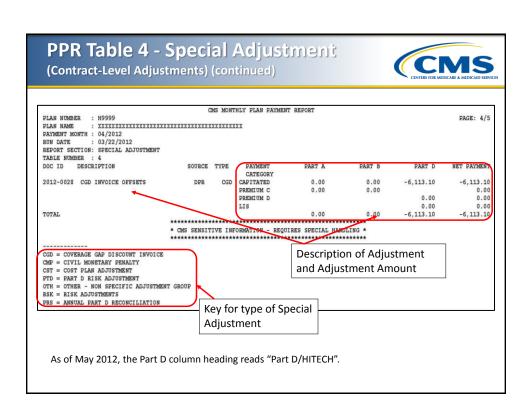


(Contract-Level Adjustments)

- Advanced payments
- Offset of advanced payments
- · Payments and offset
- Annual Part D reconciliation
- Temporary advances due to system problems
- Final settlements
- · Coverage Gap offsets

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PPR Table 4 - Special Adjustment

(Contract-Level Adjustments) (continued)



	Code	Description
	CGD	Coverage Gap Discount Invoice
	CMP	Civil Monetary Penalty
	CST	Cost Plan Adjustment
	PTD	Part D Risk Adjustment
	PRS	Annual Part D Reconciliation
	RSK	Risk Adjustment
1	HTC	HITECH Incentive Payment
	RAC	Recovery Audit Contractor
	OTH	Other – Default Non-Specific Group

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HITECH EHR Incentive Payments



- Annual payments for qualifying MA eligible professionals
- Field is shared on PPR for Part D Payment and HITECH, which is identified by the Special Adjustment Type Code
 - PTD for Part D Risk Adjustment
 - HTC for HITECH

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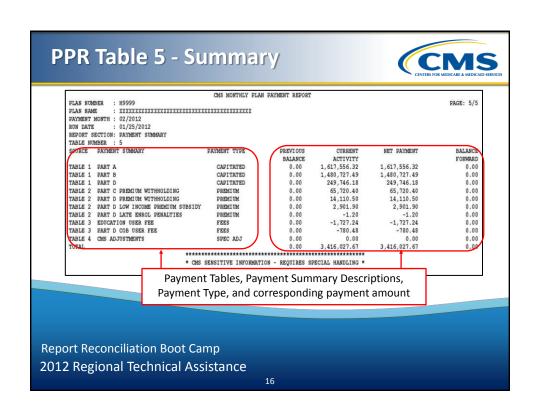
Part D Coverage Gap Discount (CGD)



- CGD is a discount for each non-LIS enrollee in a Part D plan
- Prospective CGD payments are adjusted due to changes in enrollment and LIS statuses
- CGD invoice offsets are made quarterly as a special adjustment
- Part D Final Reconciliation includes CGD Reconciliation as a special adjustment

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Scenario



Payment amounts on what table of the PPR cannot be validated with any of the CMS monthly reports?

- 1. Table 1 Capitated Payment
- 2. Table 2 Premium Settlement
- → 3. Table 3 User Fees



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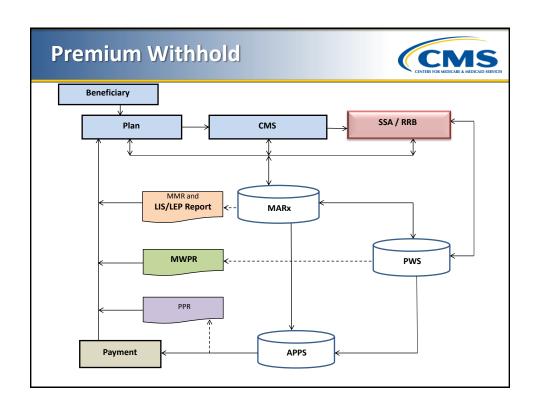




The dollar amounts associated with the Coverage Gap Discount payment reported on Table 4 (Special Adjustments) represent the prospective Coverage Gap Discount?

- 1. True
- → 2. False
- ue 🔻
- 0%
- 0%

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Reconciling PPR with MMR, MPWR, and LIS/LEP Report – Table 2 – Premium Settlement **Contract-Level Beneficiary-Level Type of Premium** Field on PPR Field on Field on Field on **MPWR** LIS/LEP MMR Part C Premium Withholding 23 15 Part D Premium Withholding 24 16 Low Income Premium Subsidy (LIPS) 25 35 Late Enrollment Penalty (LEP) 26 18 Premium Payment Option and Withhold Start and End Dates are reported on the MPWR LIPS Amount on LIS/LEP Report in Field 17 should match MMR Field 35 LEP reported on PPR is for direct bill beneficiaries and this amount will affect payment

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LEP reported on MPWR is informational only and does not affect payment

MMR Report Versions



Report Name	Layout
Monthly Membership Detail Data File	Data File
Part C Monthly Membership Detail Report - Non-Drug Report	Report
Part D Monthly Membership Detail Report - Drug Report	Report
Monthly Membership Summary Report	Report
Monthly Membership Summary Data File	Data File

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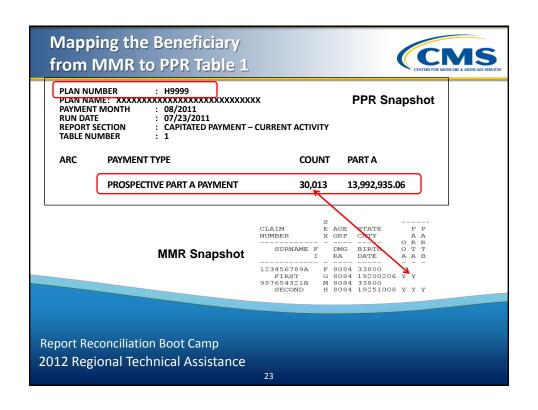
MMR Detail Report

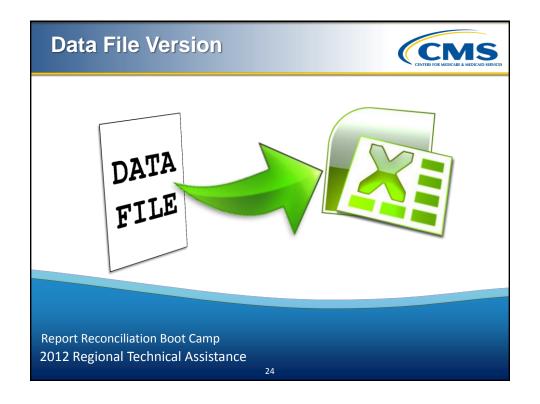


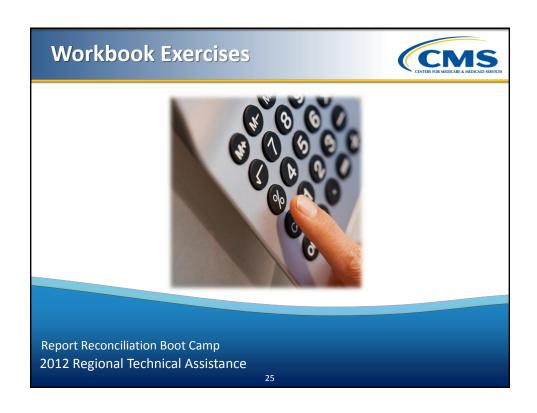
Beneficiary-level information on the report version:

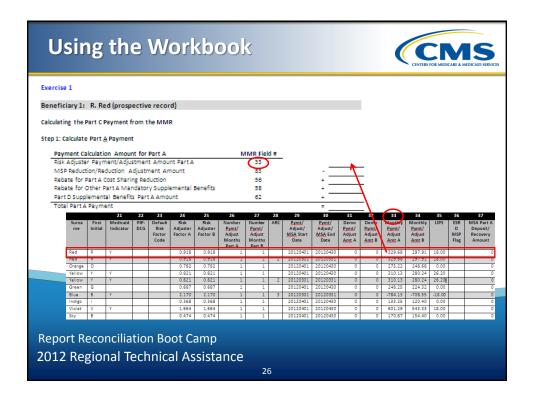
- Basic beneficiary information
- Flags/indicators
- Payment and adjustments

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Prospective/Adjustment Payment Components Part A



- Risk Adjuster Payment/Adjustment Rate Part A
- Rebate for Part A Cost Sharing Reduction
- Rebate for Other Part A Mandatory Supplemental Benefits
- Rebate for Part D Supplemental Benefits Part A Amount
- MSP Reduction/Reduction Adjustment Amount Part A

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Prospective/Adjustment Payment Components Part B



- Risk Adjuster Payment/Adjustment Rate Part B
- Rebate for Part B Cost Sharing Reduction
- Rebate for Other Part B Mandatory Supplemental Benefits
- Rebate for Part D Supplemental Benefits Part B Amount
- MSP Reduction/Reduction Adjustment Amount Part B

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Prospective/Adjustment Payment Components Part D



- MA Rebate for Part D Basic Premium Reduction
- Part D Direct Subsidy Amount
- Part D Reinsurance Subsidy
- Part D LICS Subsidy
- PACE Part D Premium Add-on
- PACE Part D Cost Sharing Add-on

Only apply to PACE Plans

· Part D CGD Amount

NOTE: LIPS is a component of the Total Part D payment. However, it is not included in the prospective/adjustment payments.

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Calculation Steps



Step	Description
1	Calculate Part A Payment
2	Calculate Part B Payment
3	Calculate Total MA Payment
4	Calculate Part D Payment
5	Calculate Total Payment

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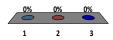
Exercise 1 MMR Beneficiary 1 (R. Red)



Rainbow Health's beneficiary 1 is R. Red. Calculate the payment amounts applying all the appropriate rebates and MSP reduction, if applicable, to determine the Total MA and Part D amounts.

The Parts A, B, and D amounts are:

- 1. Part A=\$366.93, Part B=\$331.55, Part D=\$218.21
 - 2. Part A=\$ 331.55, Part B=\$366.93, Part D=\$218.21
 - 3. Part A=\$ 331.55, Part B=\$218.21, Part D=\$366.93



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Exercise 1 MMR Beneficiary 2 (Y. Yellow)



Rainbow Health's beneficiary 2 is Y. Yellow. Calculate the payment amounts for the prospective record applying all the appropriate rebates and MSP reduction, if applicable, to determine the Total MA and Part D amounts.

The Parts A, B, and D amounts are:

- 1. Part A=\$314.47, Part B=\$339.79, Part D=\$307.05
- 0%
- 2. Part A=\$307.05, Part B=\$314.47, Part D=\$339.79
- 0%
- → 3. Part A=\$339.79, Part B=\$307.05, Part D=\$314.47
- 0%

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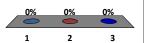
Exercise 1 MMR Beneficiary 3 (I. Indigo)



Beneficiary 3 is I. Indigo. Calculate the payment applying all the appropriate rebates and MSP reduction, if applicable, to determine the Total MA and Part D amounts.

The Parts A, B, and D amounts are:

- → 1. Part A=\$60.44, Part B=\$54.59, Part D=\$82.11
 - 2. Part A=\$82.11, Part B=\$54.59, Part D=\$60.44
 - 3. Part A=\$60.44, Part B=\$82.11, Part D=\$54.59



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Exercise 2 Reconciling Reports



- MMR
- LIS/LEP
- MWPR
- PPR

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Reconciling MMR with PPR Table 1 – Prospective Amounts



The Parts A, B, and D amounts are:

- 1. Part A=\$2,211.79, Part B=\$1,203.06, Part D=\$1,998.48 0%
- 2. Part A=\$2,211.79, Part B=\$1,998.48, Part D=\$1,203.06 0%
 - 3. Part A=\$1,998.48,, Part B=\$1,203.06, Part D=\$2,211.79 0%

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Reconciling MMR with PPR Table 1 – Adjustment Amounts



The Parts A, B, and D amounts are for ARC 2:

- → 1. Part A=\$706.72, Part B=\$638.60, Part D=\$488.48
 - 2. Part A=\$638.60, Part B=\$488.48, Part D=\$706.72
 - 3. Part A=\$-232.90, Part B=\$706.72, Part D=\$638.60

0% 0% 0%

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Reconciling MMR with PPR Table 1 – Adjustment Amounts (continued)



The Parts A, B, and D Amounts are for ARC 3:

- 1. Part A=\$638.60, Part B=\$-742.19, Part D=\$-821.38
- →2. Part A=\$-821.38, Part B=\$-742.19, Part D=\$-232.90
 - 3. Part A=\$-742.19, Part B=\$-821.38, Part D=\$488.48

0%	0%	0%
1	2	,

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Reconciling MMR and LIS/LEP with PPR Table 2



The Premium LIS Amount and the Net LEP Amount for Direct Billed Members are:

- 1. LIPS Amount=\$0.00, LEP for Direct Bill=\$88.40 0%
- 2. LIPS Amount=\$88.40, LEP for Direct Bill=\$88.40 0%
- →3. LIPS Amount=\$88.40, LEP for Direct Bill=\$0.00 0%

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Reconciling the MWPR with PPR Table 2



The Parts C and D Premium amounts are:

- 1. Part C=\$54.00, Part D=\$0.00
- → 2. Part C=\$0.00, Part D=\$54.00
 - 3. Part C=\$0.00, Part D=\$45.00



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Reconciling PPR Table 3



	1 105pcctive	Fee Rate		
	Amount	ree nate		
Education User Fee				
Part A Prospective Amount	2,211.79	0.00048	=	-1.06
Part B Prospective Amount	1,998.48	0.00048	=	-0.96
Part D Prospective Amount	1,203.06	0.00048	= _	-0.58
COB User Fee				
Part D Prospective Amount	7	0.18	=	-1.26

Prospective

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PPR Table 4 and Table 5



- Table 4 Special Adjustments
 - April 2012 Special Adjustment CGD Invoice Offset
- Table 5 Summary
 - Summarizes the amounts from Tables 1-4

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Special Topics

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Medicare as Secondary Payer (MSP) Flag on MMR



- Prior to July 1, 2010, MSP field indicated 'Y=Aged/Disabled MSP' only
- As of July 1, 2010, field includes these values:
 - 'Y=Aged/Disabled factor applicable to beneficiary'
 - 'N=Aged/Disabled factor not applicable to beneficiary'
- Triggers the MSP reduction from payment
- Reduction included in Total MA Payment on MMR
- Excludes hospice enrollees

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4:

MSP Updates and ECRS



- Electronic Correspondence Referral System (ECRS) MSP inquiries
- Notifies the Coordination of Benefit Contractor (COBC) electronically
- ECRS User's Guide
 https://www.cms.gov/manuals/downloads/msp105c05_att1.pdf

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Multiple Adjustments for Same Payment Dates



- Transaction Reply Report (TRR)
 - Identifies when enrollment and disenrollment transactions occurred giving the sequence of events.
- Sequence of the enrollments/disenrollments can determine the order to review the Adjustment Reason Codes on the MMR.

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Payment Rate and Cleanup ID fields



Field Number	Field Name	Description
89	Part A Monthly Payment Rate	Effective Part A Monthly Payment Rate
90	Part B Monthly Payment Rate	Effective Part B Monthly Payment Rate
91	Part D Monthly Payment Rate	Effective Part D Monthly Payment Rate
92	Cleanup ID	Cleanup Identifier, a reference linking to further documentation about a specific cleanup

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Summary



- Identified information on the MMR, MPWR, and LIS/LEP Report that can be reconciled with the PPR.
- Applied payment calculations for Part A, Part B, and Part D.
- Reconciled monthly payment reports.
- Described special topics that can impact payment.

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Evaluation

Please take a moment to complete the evaluation form for the following module:

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Your Feedback is Important! Thank you!

